

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: October 15th, 2024

Inspection Number: 2024-1061-0004

Inspection Type:

Critical Incident

Licensee: Rykka Care Centres LP

Long Term Care Home and City: Banwell Gardens Care Centre, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7, 8, 9, 2024

The following intake(s) were inspected:

- Intake: #00125845 - Critical Incident (CI)#2263-000052-24 -Related to resident care and support services.
- Intake: #00127529 - Critical Incident (CI)#2263-000058-24 -Related to infection control.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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of non-compliance.



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