

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
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Waterloo, ON, N2V 1K8
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Original Public Report

Report Issue Date: August 4, 2023	
Inspection Number: 2023-1163-0004	
Inspection Type: Critical Incident System	
Licensee: Bay Haven Nursing Home Incorporated	
Long Term Care Home and City: Bay Haven Nursing Home, Collingwood	
Lead Inspector Gabriella Del Principe (741734)	Inspector Digital Signature
Additional Inspector(s) Tanya Murray (000735) Kailee Bercowski (000734)	

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: July 25-28, 31, 2023 and August 1-3, 2023

The following intakes were completed in this Critical Incident (CI) inspection:

- Intake #00014410 was related to a fall, resulting in injury
- Intake #00019060 was related to a choking incident
- Intake #00084929, Intake #00085099, Intake #00085707, and Intake #00086804 were related to resident-to-resident altercations

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.