



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 1 2010	Inspection No/ d'inspection 2010_166_2895_30Sep165724	Type of Inspection/Genre d'inspection Log# O-001054 Critical Incident
Licensee/Titulaire Revera Long Term Care Inc., 55 Standish Court, 8 th Floor, Fax 289-777-1406 Mississauga, ON L5R 4B2		
Long-Term Care Home/Foyer de soins de longue durée Bay Ridges Long Term Care Centre 900 Sandy Beach Road Fax 905 837-8496 Pickering, ON L1W 1Z4		
Name of Inspector(s)/Nom de l'inspecteur(s) Caroline Tompkins #166		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a Critical Incident inspection related to medication administration.</p> <p>During the course of the inspection, the inspector spoke with: the Administrator and the Director of Care</p> <p>During the course of the inspection, the inspector: reviewed the resident's clinical records and the home's policy and procedures related to after hours pharmacy services.</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>[1] WN</p>		

NON-COMPLIANCE / (Non-respectés)



Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with : LTCHA 2007, S.O.2007c.s.6(7) the licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Findings:

1. Review of clinical documentation identifies that the resident did not receive medications as ordered by the physician for a period of 2 days.

Inspector ID #: 166

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: **Date:**

Date of Report: (if different from date(s) of inspection).

November 17 2010