



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection January 5, 2011.	Inspection No/ d'inspection 2011_146_2890_05Jan095002	Type of Inspection/Genre d'inspection Complaint H-02388
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Licensee/Titulaire
Bella Senior Care Residences, 1000 Finch Ave. West, Suite 901, Toronto, ON., M3J 2V5

Long-Term Care Home/Foyer de soins de longue durée
Bella Senior Care Residence, 8720 Willoughby Drive, Niagara Falls, ON., L2G 7X3

Name of Inspector(s)/Nom de l'inspecteur(s)
Barbara Naykalyk-Hunt, #146

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: the Administrator, the Acting Director of Care, 2 registered staff and 2 Personal Support Workers (PSW's).

During the course of the inspection, the inspector: reviewed the health file of an identified resident and observed the resident and resident's room.

The following Inspection Protocols were used during this inspection: Contingence Care and Bowel Management

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régleur envoyé
CO – Compliance Order/Ordre de conformité
WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg. 79/10, s.51(2)
51(2) Every licensee of a long-term care home shall ensure that:

(g) residents who require continence care products have sufficient changes to remain clean, dry and comfortable;

Findings:

In October 2010, according to a visitor report and also the progress notes written by a nurse, an identified resident was found sitting in a wheelchair with chair, clothing and incontinent product wet and soiled.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.



Title:

Date:

Date of Report: (if different from date(s) of inspection).