

Ministry of Health
and Long-Term Care

Director
Long-Term Care Inspections Branch
Long-Term Care Homes Division

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Ministère de la Santé
et des Soins de longue durée

Directrice
Inspection de soins de longue durée
Division des foyers de soins de longue durée

347, rue Preston, bureau 420
Ottawa ON K1S 3J4
Téléphone : 613 364-2250
Télécopieur : 416 327-7603



November 24, 2016

Ms. Melody Miles
Chief Executive Officer
Hamilton Niagara Haldimand Brant
Community Care Access Centre
195 Henry Street, Unit 4, Bldg 4
Brantford, ON N3S 5C9

FAX: (519) 759-2855

Dear Ms. Miles:

Re: Suspension of Admissions to Bella Senior Care Residence Inc.

Pursuant to section 50 of the *Long-Term Care Homes Act, 2007* (LTCHA), I hereby direct the Hamilton Niagara Haldimand Brant (HNHB) Community Care Access Centre, the placement coordinator for Bella Senior Care Residence Inc., to cease authorizing admissions to Bella Senior Care Residence Inc. This direction is effective from November 24, 2016, until further notice from the Director under the LTCHA.

The ceasing of admissions has been directed based on my belief that there is a risk of harm to the health or well-being of residents of the home or persons who might be admitted as residents.

If you have any questions, please contact Mary Nestor, Senior Manager, Compliance and Enforcement, at (905) 896-4143, or Karin Fairchild, Hamilton Service Area Office Manager, at (905) 546-8215.

Sincerely,

A handwritten signature in black ink that reads "Karen Simpson". The signature is fluid and cursive.

Karen Simpson
Director under the *Long Term Care Homes Act*
Director, Long-Term Care Inspections Branch

- c. Inga Gelfand, Licensee, Bella Senior Care Residence Inc.
- Dale Cowan, Administrator, Bella Senior Care Residence Inc.
- Donna Cripps, CEO, HNHB LHIN
- Mary Nestor, Senior Manager, Compliance and Enforcement, MOHLTC
- Karin Fairchild, Manager, Hamilton Service Area Office, MOHLTC