



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Aug 28, 31, 2012	2012_025168_0010	Complaint

**Licensee/Titulaire de permis**

BELLA SENIOR CARE RESIDENCES INC.  
1000 FINCH AVENUE WEST, SUITE 901, TORONTO, ON, M3J-2V5

**Long-Term Care Home/Foyer de soins de longue durée**

BELLA SENIOR CARE RESIDENCES INC.  
8720 Willoughby Drive, NIAGARA FALLS, ON, L2G-7X3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LISA VINK (168)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care and the Administrator.

During the course of the inspection, the inspector(s) reviewed the relevant progress notes and interviewed the Administrator and Director of Care.

This inspection is related to log H-001172-12

The following Inspection Protocols were used during this inspection:

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 144. No licensee of a long-term care home shall discharge a resident from the long-term care home unless permitted or required to do so by this Regulation. O. Reg. 79/10, s. 144.

Findings/Faits saillants :

1. The licensee of the long-term care home discharged a resident from the home for reasons not permitted for in the regulations.

Interview with management of the home and the progress notes confirm that resident #001 was discharged from the home in 2102, for a reason not permitted for in the regulations.

The resident's physician discharged the resident, following a transfer and admission to hospital.

The resident was not discharged from the home due to changes in their care requirements or the home's abilities to meet the needs of the resident.

Issued on this 31st day of August, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

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