

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** February 14, 2025

**Inspection Number:** 2025-1530-0001

**Inspection Type:**

Critical Incident

**Licensee:** Board of Management for the District of Parry Sound West

**Long Term Care Home and City:** Belvedere Heights, Parry Sound

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 10-12, 2025

The following intake(s) were inspected:

- One intake, related to improper/incompetent care of resident, and;
- Two intakes, related to disease outbreaks

The following **Inspection Protocols** were used during this inspection:

Continence Care

Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Continence care and bowel management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

**Non-compliance with: O. Reg. 246/22, s. 56 (2) (b)**

Continence care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,

(b) each resident who is incontinent has an individualized plan, as part of their plan of care, to promote and manage bowel and bladder continence based on the assessment and that the plan is implemented;

The licensee has failed to ensure that each resident who was incontinent had an individualized plan, as part of their plan of care, to promote and manage bowel and bladder continence, and that the plan was implemented. A resident, who required the assistance of staff to perform an activity of daily living (ADL), did not receive assistance to perform the ADL during a shift on an identified date.

Sources: A resident's progress notes, and care plan; interviews with the DOC.