Ontario ⚛

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 18, 2025
Inspection Number: 2025-1303-0001
Inspection Type: Critical Incident
Licensee: Bennett Village
Long Term Care Home and City: Bennett Centre Long Term Care, Georgetown

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 11-13 and 18, 2025

The following intake(s) were inspected:

- Intake: #00134467 related to COVID-19 outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.
Reports re critical incidents
s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is

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immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):
 5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee failed to ensure that the Director was immediately informed of the confirmed COVID-19 outbreak in the home.

Public Health declared a Covid-19 outbreak and the Critical Incident (CI) was not submitted to the Ministry of Long-Term Care (MLTC) until the following day.

Sources: A Critical Incident; Interviews with Infection Prevention and Control (IPAC) Lead.