

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: December 17, 2024

Inspection Number: 2024-1188-0004

Inspection Type:

Critical Incident

Licensee: St. Joseph's Care Group

Long Term Care Home and City: Bethammi Nursing Home, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 16 and 17, 2024.

The following intake(s) were inspected:

- An intake related to alleged neglect of a resident by staff.

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Contenance care and bowel management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 56 (2) (g)

Contenance care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,

(g) residents who require continence care products have sufficient changes to remain clean, dry and comfortable; and

The licensee has failed to ensure that a resident who required continence products had sufficient changes to remain clean, dry and comfortable.

Sources: Resident's health records and progress notes; Internal investigation file; Interviews with a Personal Support Worker (PSW) and the Director of Care (DOC).