

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: December 11, 2024

Inspection Number: 2024-1129-0004

Inspection Type:

Critical Incident

Licensee: Wiigwas Elder and Senior Care

Long Term Care Home and City: Wiigwas Elder and Senior Care, Kenora

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: December 3 - 5, 2024.

The following intake was inspected:

- One Intake regarding Improper/incompetent care of residents by staff.

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Medication Administration

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

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s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

The licensee has failed to ensure that residents were administered drugs in accordance with the directions for use specified by the prescriber. Specifically, the prescribed medication that was ordered to be given at a certain time was given early.

Sources: Review of a Critical Incident Report, home's investigation file, letter of complaint and response, Point Click Care (PCC) electronic Medication Administration Record (eMAR), home's policy titled, "Medication Management - RC-16-01-07" and "Medication Administration" and interviews with the DOC and Administrator.