

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: June 28, 2024

Inspection Number: 2024-1598-0003

Inspection Type:

Critical Incident
Follow up

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Bobier Villa, Dutton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 24, 25, 26 & 27, 2024.

The following intake(s) were inspected:

- Intake: #00112926 - Follow-up to Compliance Order# 001 from inspection #2024-1598-0002. Compliance Due Date May 3, 2024, related to - O. Reg. 246/22 s. 140 (7) Self-Administration of Medications.
- Intake: #00114757 - Critical Incident #M603-000003-24 Resident to resident alleged abuse.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1598-0001 related to O. Reg. 246/22, s. 140 (7) inspected by Terri Daly (115)

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The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated;

The licensee has failed to ensure that a resident's alteration in skin integrity was reassessed weekly by a registered staff.

Rationale and Summary

A Critical Incident System (CIS) report was received by the Director as a result of a resident to resident interaction causing injury.

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Review of the resident's clinical records in Point Click Care (PCC) indicated that a weekly skin and wound re-assessment was not completed, after the initial wound assessment was completed on a specific date.

Review of Bobier Villa's "Skin Care and Wound Management " policy, last reviewed December 2023, stated that upon discovery of altered skin integrity the skin is to be assessed weekly.

During an interview with the Director of Care (DOC) they stated that registered staff should have completed a weekly reassessment of the resident's injury.

Failing to complete the weekly wound and skin assessment may have put the resident at an increased risk for impaired healing.

Sources: Review of the home's Skin Care and Wound Management Policy, resident's clinical records, and interview with staff.

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