

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 17, 2025

Inspection Number: 2025-1598-0002

Inspection Type:

Critical Incident

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Bobier Villa, Dutton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 15 - 17, 2025

The following intake was inspected:

- Intake: #00158805 - critical incident #M603-000017-25 - related to fall prevention and management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty of licensee to comply with plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee failed to ensure staff assisted a resident with transfers as directed by the care plan. Nursing and physiotherapy assessed the resident to require a certain level of assistance with their transfers, which was documented in the care plan. Two staff indicated the resident received a different level of assistance for transfers. Per the documentation of care, in 24 days, the resident was only documented to receive the care planned level of assistance for transfers on three occasions.

Sources: resident care plan, assessments, documentation survey report and staff interviews.