

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: 17 September 2024

Inspection Number: 2024-1532-0004

Inspection Type:
Critical Incident

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Bonnechere Manor, Renfrew

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 11, 12, 13, 17, 2024

The following intake(s) were inspected:

- Intake: #00120600 - related to alleged staff to resident neglect.
- Intake: #00123345 - related to a fall which resulted in a significant change in the resident's health condition.
- Intake: #00124720 - related to an incident which resulted in a significant change in resident's health condition.

The following Inspection Protocols were used during this inspection:

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Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Police notification

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 105

Police notification

s. 105. Every licensee of a long-term care home shall ensure that the appropriate police service is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence. O. Reg. 246/22, s. 105, 390 (2).

The licensee has failed to ensure that the appropriate police service is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence.

Sources: CIS report, licensee's internal investigation notes, interview with Resident Care Manager.



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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