

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

<b>Report Issue Date:</b> May 4, 2023	
<b>Inspection Number:</b> 2023-1023-0002	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> Rykka Care Centres LP	
<b>Long Term Care Home and City:</b> Wellington Park Care Centre, Burlington	
<b>Lead Inspector</b> Betty Jean Hendricken (740884)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Yuliya Fedotova (632) was present during this inspection.	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 11 - 14 and 17 - 19, 2023

The following intake(s) were inspected:

- Intake: #00022111/CI: #1023-000004-23 was related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Safe and Secure Home  
Falls Prevention and Management

## INSPECTION RESULTS

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## Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

### NC # remedied pursuant to FLTCA, 2021, s. 154 (2)

O. Reg. 246/22, s. 19

The licensee has failed to ensure that every window in the home that opened to the outdoors and was accessible to residents, could not be opened more than 15 centimeters (cm).

On April 11, 2023, at 1357 hours during an observation of a resident's room, it was noted that one of the windows was open. During a second observation on April 13, 2023 at 1101 hours, it was noted that both windows in the room were unrestricted and/or opened more than 15 cm. In an interview with the Environmental Services Manager on April 13, 2023, it was confirmed that the restrictors were not functioning.

Environmental Services Manager fixed the two windows immediately.

Sources: Observations; interview with staff.

Date Remedy Implemented: April 13, 2023  
[740884]