

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

<b>Report Issue Date:</b> June 14, 2023	
<b>Inspection Number:</b> 2023-1023-0003	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> Rykka Care Centres LP	
<b>Long Term Care Home and City:</b> Wellington Park Care Centre, Burlington	
<b>Lead Inspector</b> Erin Denton-O’Neill (740861)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

## INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): May 24, 26, 29 - 31, 2023 and June 2 and 5, 2023</p> <p>The inspection occurred offsite on the following date(s): June 1, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00085705 - complaint related to resident care</li> <li>• Intake: #00086731 - critical incident report related to falls prevention</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Safe and Secure Home
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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