

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

**Public Report**

**Report Issue Date:** April 9, 2025

**Inspection Number:** 2025-1023-0001

**Inspection Type:**

Critical Incident

**Licensee:** Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

**Long Term Care Home and City:** Wellington Park Care Centre, Burlington

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 4, 7- 9, 2025.

The following intakes were inspected:

- Intake: #00139804 - Critical Incident (CI) 1023-000002-25 - related to a change in condition requiring a transfer to hospital
- Intake: #00141131 - CI 1023-000005-25/1023-000006-25 - related to an acute respiratory infection outbreak

The following intake was completed:

- Intake: #00134961 - CI 1023-000029-24 - related to a change in condition requiring a transfer to hospital

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

**INSPECTION RESULTS**

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## Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that a resident's safety intervention was in place as specified in their plan of care. When brought to the home's attention, staff immediately applied the intervention as required.

**Sources:** Observation, a resident's health record, interview with a staff.

Date Remedy Implemented: April 4, 2025.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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