



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévu le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division  
Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
**Direction de l'amélioration de la performance et de la  
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**Public Copy/Copie du public**

| Date(s) of inspection/Date(s) de<br>l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre<br>d'inspection |
|--|-----------------------------------|--|
| Apr 11, 12, 26, May 9, 2012                      | 2012_064167_0008                  | Complaint                                |

**Licensee/Titulaire de permis**

**RYKKA CARE CENTRES LP  
50 SAMOR ROAD, SUITE 205, TORONTO, ON, M6A-1J6**

**Long-Term Care Home/Foyer de soins de longue durée**

**WELLINGTON PARK CARE CENTRE  
802 HAGER AVENUE, BURLINGTON, ON, L7S-1X2**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**MARILYN TONE (167)**

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, the Director of Care, the identified resident and staff on the unit where the identified resident resides related to complaint Log H-000442-12.

During the course of the inspection, the inspector(s) reviewed the clinical records for the identified resident, reviewed the home's policies and procedures related to Continence Care and Minimizing of Restraints and observed care.

**PLEASE NOTE: A dietary inspection related to this complaint was conducted simultaneously with this inspection. Please refer to Inspection # 2012\_122156\_0011.**

The following Inspection Protocols were used during this inspection:

**Continence Care and Bowel Management**

**Minimizing of Restraining**

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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| Legend  | Legendé   |
|---|---|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités   |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.) |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.   |

Issued on this 29th day of August, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "Marilys Rose".