

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 2, 2021	2021_548756_0014	000013-21, 005186-21	Critical Incident System

Licensee/Titulaire de permis

Broadview Nursing Centre Limited
210 Brockville Street Smiths Falls ON K7A 3Z4

Long-Term Care Home/Foyer de soins de longue durée

Broadview Nursing Centre
210 Brockville Street Smiths Falls ON K7A 3Z4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LISA CUMMINGS (756)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): June 21, 22, 23, 24, 25, 2021.

The following intakes were completed as part of this Critical Incident System (CIS) inspection:

- Log #005186-21, CIS #2684-000003-21, regarding an allegation of staff to resident abuse**
- Log #000013-21, CIS #2684-000001-21, regarding an altercation between residents**

During the course of the inspection, the inspector(s) spoke with the Administrator, the Assistant Director of Care, the Quality Improvement Coordinator, the Environmental Services Manager, Registered Nurses, Behaviour Support Ontario (BSO) Registered Practical Nurse, BSO Personal Support Worker, Personal Support Workers, Administrative Assistant, Activity Aide, Housekeeper, and residents.

Also during the course of the inspection, a record review was completed of resident healthcare records including behaviour monitoring and careplans, weekly wound care assessments, COVID-19 screening and testing documents, air temperature monitoring logs, internal investigation notes, training records, and Policy #G-20 Hot weather-related illness, reviewed May 15, 2021. Observations were also completed of the entrance of the home including the screening and testing areas for COVID-19, of resident meal service, housekeeping services, designated cooling areas and air temperatures in resident rooms and common areas, and of the provision of resident care and services.

The following Inspection Protocols were used during this inspection:

**Infection Prevention and Control
Prevention of Abuse, Neglect and Retaliation
Responsive Behaviours
Safe and Secure Home
Skin and Wound Care
Training and Orientation**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 2nd day of July, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.