

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Ottawa Service Area Office
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| Report Date(s) / Date(s) du Rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---|-------------------------------------|--|
| Oct 15, 2021 | 2021_617148_0021 | 010055-21, 010344- 21, 013285-21 | Complaint |

Licensee/Titulaire de permisBroadview Nursing Centre Limited
210 Brockville Street Smiths Falls ON K7A 3Z4**Long-Term Care Home/Foyer de soins de longue durée**Broadview Nursing Centre
210 Brockville Street Smiths Falls ON K7A 3Z4**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMANDA NIXON (148)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 13 and 14, 2021

This inspection included two complaints: Log 010055-21 related to the admission, health care communication and financial accounts of a resident; and Log 010344-21 related to infection prevention and control, health care communication and the care of a resident specific to fall prevention. Log 013285-21 was an incident that was included in this inspection as it was related to the same resident and fall prevention.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Associate Director of Care, Quality Improvement Coordinator, Payroll and Accounting, Registered Nursing Staff, Personal Support Workers and a Housekeeping Aide.

In addition, the Inspector reviewed resident health care records and financial statements. Observations were also made of resident care and the care environment.

The following Inspection Protocols were used during this inspection:

**Admission and Discharge
Dignity, Choice and Privacy
Falls Prevention
Infection Prevention and Control
Resident Charges**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

| | |
|---|--|
| <p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p> | <p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p> |
| <p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> | <p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p> |

Issued on this 15th day of October, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.