



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 22, 2018	2018_617148_0026	008200-18, 009250-18, 012015-18, 017545-18, 021540-18, 023240-18	Complaint

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### **Licensee/Titulaire de permis**

The Glebe Centre Incorporated  
950 Bank Street OTTAWA ON K1S 5G6

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### **Long-Term Care Home/Foyer de soins de longue durée**

Glebe Centre  
950 Bank Street OTTAWA ON K1S 5G6

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMANDA NIXON (148)

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## **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): September 20, 21, 24, 25, 26 and 27, 2018**

**This inspection included six complaint logs: log 021540-18 related to the provision of care to an identified resident, specific to the resident's death; log 009250-18 related to the provision of care to an identified resident, specific to the resident's death; logs 008200-18 and 012015-18 related to the falls prevention program for an identified resident; and logs 017545-18 and 023240-18 related to the refusal of admission of an identified applicant.**

**During the course of the inspection, the inspector(s) spoke with the home's Executive Director, Director of Care, Director of Quality Management, Executive Assistant, Social Worker, Registered Nurses, Registered Practical Nurses, Personal Support Workers, residents and family members.**

**The Inspector reviewed the identified resident's health care records and documents provided by the home related to the refusal of admission. In addition the Inspector observed the resident care environment and staff/resident interactions.**

**The following Inspection Protocols were used during this inspection:  
Admission and Discharge  
Falls Prevention  
Hospitalization and Change in Condition**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 22nd day of October, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**