

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

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|--|-----------------------------|
| Report Issue Date: July 2, 2024 | |
| Inspection Number: 2024-1301-0004 | |
| Inspection Type: Complaint | |
| Licensee: The Glebe Centre Incorporated | |
| Long Term Care Home and City: Glebe Centre, Ottawa | |
| Lead Inspector Gurpreet Gill (705004) | Inspector Digital Signature |
| Additional Inspector(s) | |

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 27, 28, 2024 and July 2, 2024

The following intake(s) were inspected:

- Intake: #00119680 - complaint related to temperature and insects in the home.

The following Inspection Protocols were used during this inspection:

Housekeeping, Laundry and Maintenance Services

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Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Air conditioning requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 23.1 (2) (b)

Air conditioning requirements

s. 23.1 (2) In addition to the time period referred to in subsection (1), the licensee shall ensure that air conditioning is installed, operational and in good working order in each of the areas described in that subsection,

(b) any time the temperature in an area in the home measured by the licensee in accordance with subsections 24 (2) and (3) reaches 26 degrees Celsius or above, for the remainder of the day and the following day. O. Reg. 66/23, s. 4.

The licensee has failed to ensure that air conditioning is operational and in good working order in each of the areas and the temperature in an area in the home measured by the licensee in accordance with subsections 24 (2) and (3) reaches 26 degrees Celsius or above.

Sources: Interview with the Director of environmental services and air temperature records.[705004]

WRITTEN NOTIFICATION: Air Temperature

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 24 (2) 1.

Air temperature

s. 24 (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

1. At least two resident bedrooms in different parts of the home.

The licensee has failed to ensure that the temperature measured and documented in writing in at least two resident bedrooms in different parts of the home.

Sources: Interview with the Director of environmental services. [705004]

WRITTEN NOTIFICATION: Air Temperature

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (2) 3.

Air temperature

s. 24 (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

3. Every designated cooling area, if there are any in the home.

The licensee has failed to ensure that the temperature is measured and documented in writing in every designated cooling area.

Sources: Interview with the Director of environmental services. [705004]



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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