

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 19, 2024

Inspection Number: 2024-1062-0006

Inspection Type:

Critical Incident

Licensee: 1230839 Ontario Limited

Long Term Care Home and City: Brouillette Manor, Tecumseh

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 18, 19, 2024

The following intake(s) were inspected:

- Intake #00132617: related to improper/incompetent treatment
- Intake #00133857: related to alleged abuse and neglect

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the

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licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

Reference to the "Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings" from the Ministry of Health, states that "Alcohol-Based hand rubs (ABHR) are the first choice for hand hygiene when hands are NOT visibly soiled" and "must not be expired"

The licensee failed to ensure that Alcohol-Based Hand Rub (ABHR) in dispensers was not expired, as an observation completed on the North, South and East wings on December 18, 2024, identified ABHR in dispensers with an expiry date of November 9, 2024.

A subsequent observation completed on December 19, 2024 identified new ABHR in the dispensers with an expiry date of October 17, 2027.

Sources: Observation of North, South and East wing ABHR dispensers, review of the "Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings"

Date Remedy Implemented: December 19, 2024

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WRITTEN NOTIFICATION: Skin and Wound Care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that an initial skin assessment using a clinically appropriate assessment instrument was completed when a resident exhibited altered skin integrity. A review of the resident's clinical records indicated that initial and follow up skin assessments were not completed on the area of impairment.

Sources: Resident clinical records and interview with a Registered Practical Nurse (RPN).