

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: April 19, 2023	
Inspection Number: 2023-1158-0002	
Inspection Type: Proactive Compliance Inspection	
Licensee: Caessant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Cambridge Country Manor, Cambridge	
Lead Inspector Helene Desabrais (615)	Inspector Digital Signature
Additional Inspector(s) Kristen Owen (741123)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): April 11, 12, 13, 14, 18, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00084956 - PCI: Cambridge Country Manor
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Medication Management
- Food, Nutrition and Hydration
- Residents’ and Family Councils
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents’ Rights and Choices
- Pain Management
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.