

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: September 7, 2023	
Inspection Number: 2023-1242-0003	
Inspection Type: Complaint & Critical Incident	
Licensee: Caessant Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caessant Care Arthur Nursing Home, Arthur	
Lead Inspector Kailee Bercowski (000734)	Inspector Digital Signature
Additional Inspector(s) April Racpan (218)	

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 28 - 31, 2023 and September 1, 2023.

The following intakes were inspected:

- Critical incident intake #00089948 related to falls prevention and management.
- Complaint intake #00092322 related to resident care.

The following critical incident intake related to falls prevention and management was completed during this inspection: #00085558.

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Resident Care and Support Services
Medication Management
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspectors made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.