

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: October 29, 2025

Inspection Number: 2025-1242-0004

Inspection Type:
Complaint

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Arthur Nursing Home, Arthur

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 22-23, 27-29, 2025

The following intake(s) were inspected:

- Intake: #00158268 - related to a complainant about resident care and support services, medication management, responsive behaviours and food, nutrition and hydration.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Food, Nutrition and Hydration
Responsive Behaviours

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.