



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévues le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé

Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 29, 2011	2011_117_1160_29Mar11212 1	Follow-up to Inspection Log # O-000355
Licensee/Titulaire		
Caressant Care Nursing and Retirement Homes Limited 264 Norwich Avenue Woodstock, ON N4S 3V9 Fax: 519-539-9601		
Long-Term Care Home/Foyer de soins de longue durée		
Caressant Care Bourget 2279 Laval Street PO. Box 99 Bourget, ON K0J 1E0		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Lyne Duchesne #117		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a follow-up inspection to two Compliance Orders served on February 15, 2011.

During the course of the inspection, the inspector spoke with the home's Director of Care.

During the course of the inspection, the inspector reviewed the two residents health care records and reviewed the Critical Incident Reports #1160-000011-11 dated February 26, 2011; #1160-000012-11 dated February 27, 2011 and the # 1160-000013-11 dated March 5, 2011.

The following Inspection Protocol were used during this inspection:

- Critical Incidents
- Responsive Behaviours

No findings of Non-Compliance were found during this inspection. Compliance Order #001 (LTCHA 2007, S.O. 2007, c.8, s. 24 (1)) and Compliance Order #002 (O. Reg. 79/10 s.98) have been found to be in compliance at the time of this inspection. See "Corrected Non-Compliance" table at the end of this report.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

corrected non-compliance Non-respects des exigences corrigés

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
LTCHA 2007, S.O. 2007, c.8, s. 24 (1)	CO	# 001	# 2010-161-1160-03Feb095534	#117
O. Reg. 79/10 s.98	CO	# 002	# 2010-161-1160-03Feb095534	#117

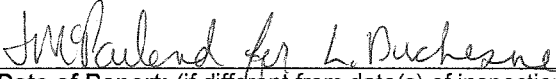


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Rapport
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le *Loi de 2007 les
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
		
Title:	Date:	Date of Report: (if different from date(s) of inspection). March 31, 2011