

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 13, 2025

Inspection Number: 2025-1040-0001

Inspection Type:

Complaint

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Bourget, Bourget

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 11-13, 2025

The following complaint intakes were inspected:

- Intake: #00138829 related to supplies, alleged resident abuse and food.
- Intake: #00140212 related to skin and wound management.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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of non-compliance.