



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
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Performance Improvement and  
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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

### **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
May 2, 2014	2014_287548_0007	O-000155- 14	Complaint

#### **Licensee/Titulaire de permis**

CARESSANT-CARE NURSING AND RETIREMENT HOMES LIMITED  
264 NORWICH AVENUE, WOODSTOCK, ON, N4S-3V9

#### **Long-Term Care Home/Foyer de soins de longue durée**

CARESSANT CARE BOURGET  
2279 Laval Street, P.O. Box 99, Bourget, ON, K0A-1E0

#### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RUZICA SUBOTIC-HOWELL (548)

### **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): on March 10- 14 and March 27 and 28, 2014.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, Registered Nurses, Activation Director, Physiotherapy Assistant, Personal Support Workers and Residents.**

**During the course of the inspection, the inspector(s) reviewed three Resident health care records for Resident #1, #2 and #5. Reviewed the home's recreational and social schedule for the months of January, February and March 2014. Reviewed the Activation Director Attendance records for the months of January, February and March 2014. Observed the homes scheduled activity program offered to residents for the above inspection dates. Reviewed the Activation Director Resume.**

**The following Inspection Protocols were used during this inspection:  
Recreation and Social Activities**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 66. Designated lead**

**Specifically failed to comply with the following:**

**s. 66. (2) The designated lead must have,**

**(a) a post-secondary diploma or degree in recreation and leisure studies, therapeutic recreation, kinesiology or other related field from a community college or university; and O. Reg. 79/10, s. 66 (2).**

**(b) at least one year of experience in a health care setting. O. Reg. 79/10, s. 66 (2).**

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**Findings/Faits saillants :**

1. The licensee has failed to comply with O.Reg 79/10, s. 66. (2) (b) in that the designated lead for the recreational and social activities program does not have at least one year of experience in a health care setting.

On March 14, 2014 during an interview with the Activation Director he indicated that he was hired into the role as the home's designated lead for recreational and social programs sometime in early 2013. The Activation Director confirmed that he did not have any experience in a health care setting at the time of hire.

On March 14, 2014 during an interview with the Administrator he confirmed that the Activation Director was hired sometime in early 2013 as the designated lead for recreational and social programs. The Administrator confirmed that the Activation Director did not have any health care setting experience of at least one year prior to the commencement of employment.



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**Issued on this 5th day of May, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**