



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection August 24, 2010	Inspection No/ d'inspection 2010_133_2827_24Aug114726	Type of Inspection/Genre d'inspection Complaint – Log # 0000117
Licensee/Titulaire Caessant -Care Nursing and Retirement Homes Limited 264 Norwich Avenue Woodstock, ON N4S 3V9 Fax: 519-539-9601		
Long-Term Care Home/Foyer de soins de longue durée Caessant Care Cobden 12 Wren Drive P.O. Box 430 Cobden, ON K0J 1K0		
Name of Inspector(s)/Nom de l'inspecteur(s) Jessica Lapensee (ID #133)		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection related to the supply of continence care products.

During the course of the inspection, the inspector spoke with the Administrator, Melanie Masser, the Director of Care (DOC), Jessica Gilbert and 3 Personal Support Workers (PSW's).

During the course of the inspection, the inspector interviewed the DOC about her ordering process for continence care products. The DOC showed the inspector the continence care products stored in the secured storage room, storage rooms on the two units, linen rooms on the two units and on the clean linen carts throughout the units. The inspector went to all of the tub and shower rooms to see the continence care products stored within. The inspector spoke with PSW's about their ability to access continence care supplies as needed.

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:	<i>Jessica Lapensee</i> Date of Report: (if different from date(s) of inspection). <i>September 27, 2010 JL</i>