

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 23, 2026

Inspection Number: 2026-1312-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Cobden, Cobden

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 19, 20, 21, 22, 23, 2026

The following intake(s) were inspected:

- Intake: #00165610 - Related to an outbreak
- Intake: #00166149 - Complaint related to food temperatures

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Dining and snack service

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (1) 5.

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

5. Food and fluids being served at a temperature that is both safe and palatable to the residents.

On a specific date, the inspector noted a hot meal item was brought into the servery to be served for lunch. The food was kept on the servery counter instead of on a heating source, which resulted in a resident reporting the food was cold.

Sources: Food Temperature logs, observations, residents, staff and the Food and Nutrition Manager.