



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Includes handwritten file number: Log # O-002126-12

Licensee/Titulaire de permis CARESSANT-CARE NURSING AND RETIREMENT HOMES LIMITED 264 NORWICH AVENUE, WOODSTOCK, ON, N4S-3V9

Long-Term Care Home/Foyer de soins de longue durée CARESSANT CARE COBDEN 12 WREN DRIVE, P.O. BOX 430, COBDEN, ON, K0J-1K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs LINDA HARKINS (126)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Acting Administrator, the Acting Director of Care, one Registered Nurse and one Registered Practical Nurse.

During the course of the inspection, the inspector(s) reviewed the resident health care record

The following Inspection Protocols were used during this inspection: Critical Incident Response

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend table with two columns: Legend and Legendé. Lists abbreviations for Written Notification, Voluntary Plan of Correction, Director Referral, Compliance Order, and Work and Activity Order.



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 107. Reports re critical incidents

Specifically failed to comply with the following subsections:

s. 107. (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection (4):

- 1. A resident who is missing for less than three hours and who returns to the home with no injury or adverse change in condition.**
- 2. An environmental hazard, including a breakdown or failure of the security system or a breakdown of major equipment or a system in the home that affects the provision of care or the safety, security or well-being of residents for a period greater than six hours.**
- 3. A missing or unaccounted for controlled substance.**
- 4. An injury in respect of which a person is taken to hospital.**
- 5. A medication incident or adverse drug reaction in respect of which a resident is taken to hospital. O. Reg. 79/10, s. 107 (3).**

Findings/Faits saillants :

The licensee has failed to comply with O.Reg 79/10 s. 107.(3) in that the Director was not informed within one business day after the occurrence of a medication incident or adverse drug reaction in respect of which a resident was taken to the hospital.

In September 2012, a resident was started on a new medication. After a few day of taking this medication the resident was exhibiting symptoms that required a transfer to the hospital. The Director was informed in September 2012, six days after the incident occurred.

Issued on this 16th day of October, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs