

Ministry of Long-Term Care

Assistant Director
Long-Term Care Inspections Branch
Long-Term Care Operations Division

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Ministère des Soins de longue durée

Directeur Adjoint
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June 1, 2023

Cynthia Martineau
Chief Executive Officer
Home and Community Care Support Services
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Email: cynthia.martineau@hccontario.ca

Dear Ms. Martineau;

Re: Lifting of Suspension of Admissions to Caressant Care Lindsay

On September 29, 2022, pursuant to section 56 of the Fixing Long-Term Care Act, 2021 (FLTCA), I directed the Central East Ontario Health/Local Health Integration Network, the Placement Coordinator for Caressant Care Lindsay, to cease authorizing admissions to Caressant Care Lindsay. The direction was effective from September 30, 2022, until further notice.

Based on results of recent inspections, admissions at Caressant Care Lindsay, can now resume effective immediately.

I would ask that your staff work with the team at Caressant Care Lindsay, to develop and implement a gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents. If you have any questions, please contact Jackie Mack, Regional Manager, at 613-449-0820.

Sincerely,

A handwritten signature in black ink that reads "Brad Robinson". The signature is written in a cursive, flowing style.

Brad Robinson
Assistant Director, Provincial Operations, LTC Inspections Branch
Director under the *Fixing Long-Term Care Homes Act*

- c. Jason Gay, Administrator, Caressant Care Lindsay
- Natalie Dechert, Vice President Operations, Caressant Care
- Jackie Mack, Senior Manager, Long-Term Care Inspections Branch, MLTC
- Adam Sikora, District Manager, Central East, Long-Term Care Inspections Branch, MLTC