

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: February 25, 2026
Inspection Number: 2026-1200-0001
Inspection Type: Critical Incident
Licensee: Caessant-Care Nursing and Retirement Homes Limited
Long Term Care Home and City: Caessant Care Lindsay Nursing Home, Lindsay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 17 to 19, and 23 to 25, 2026.

The following intake(s) were inspected in this Critical Incident (CI) inspection:
- two intakes related to resident-to-resident sexual abuse.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Prevention of Abuse and Neglect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

Section 2 of Ontario Regulation (O. Reg.) 246/22 defines “sexual abuse” as any non-consensual touching, behaviour or remarks of a sexual nature or sexual exploitation directed towards a resident by a person other than a licensee or staff member.

On a specified date, after a decision was made to initiate a safety intervention for a resident who had sexually abused a co-resident, a second incident of sexual abuse was discovered when the same co-residents were not kept apart.

Sources: critical incident reports, resident's clinical records, incident video footage, investigation documents, staff interviews.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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