



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection September 22, 2010	Inspection No/ d'inspection 2010_157_2701_14Sep143555	Type of Inspection/Genre d'inspection Complaint Log #O-000584
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Licensee/Titulaire
Caressant Care Nursing and Retirement Homes Limited,
264 Norwich Avenue,
Woodstock, ON
N4S 3V9
Fax 519-539-9601

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care Lindsay Nursing Home
240 Mary St. West,
Lindsay, ON
K9V 5K3
Fax 705-328-3283

Name of Inspector(s)/Nom de l'inspecteur(s)
Pat Powers, #157

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to the care of a resident.

During the course of the inspection, the inspector spoke with the Director of Care, one Registered Nurse (RN), four residents and several Personal Support Workers (PSW).

During the course of the inspection, the inspector reviewed the resident's clinical health record.

The following Inspection Protocols were used during this inspection:
Personal Support Services Inspection Protocol
Dignity, Choice and Privacy Inspection Protocol
Minimizing of Restraining Inspection Protocol

One finding of Non-Compliance was found during this inspection. The following action was taken:
1 WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s.6(7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

Findings:

1. The clinical health record indicates that the resident has had numerous, recurrent urinary tract infections.
2. The physician's order requires that urine specimens be collected and tested monthly and as needed.
3. Laboratory reports indicate that urine specimens were collected and sent to the laboratory for testing as follows: June, August and September.
4. There was no laboratory report found for July 2010.

Inspector ID #: 157

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: (if different from date(s) of inspection).

November 17, 2010.