



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection January 7, 2011	Inspection No/ d'inspection 2010_121_2664_10Jan122039	Type of Inspection/Genre d'inspection Complaint
--	---	---

Licensee/Titulaire
Caessant-Care Nursing and Retirement Homes Ltd., 264 Norwich Avenue, Woodstock, ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caessant Care Listowel N H, 710 Reserve Avenue South, Listowel, ON N4W 2L1

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge #121

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection relating to Continence care.

During the course of the inspection, the inspector spoke with: Director of Care, Registered Nurse, Registered Practical Nurse, PSWs and residents.

During the course of the inspection, the inspector: Observed continence supplies and observed care.

The following Inspection Protocols were used in part or in whole during this inspection:
Continence Care and Bowel Management

There are no findings of Non-Compliance as a result of this inspection.

