

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch Ottawa Service Area Office 347 Preston Street, Suite 420 Ottawa ON K1S 3J4 Telephone: 1-877-779-5559 OttawaSAO.moh@ontario.ca

Original Public Re	nort
Unginal Fublic Re	pull

Report Issue Date Inspection Number	August 17, 2022 2022_1214_0001		
Inspection Type ☑ Critical Incident Syst □ Proactive Inspection □ Other		 Director Order Follow-up Post-occupancy 	
Licensee Caressant-Care Nursing and Retirement Homes Limited			
Long-Term Care Home and City Caressant Care Marmora, Marmora, ON			
Lead Inspector Darlene Murphy (103)		Inspector Digital Signature	

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 9-12, 2022.

The following intake(s) were inspected:

- Log #009071-22 (CIS #2718-000007-22) and Log #014437-22 (CIS #2718-000015-22)resident falls that resulted in injuries,
- Log #006274-22 (CIS #2718-000004-22) and Log #008516-22 (CIS #2718-000006-22)- alleged incidents of resident to resident abuse

The following Inspection Protocols were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Safe and Secure Home



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.

NON-COMPLIANCE REMEDIED

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154(2) and requires no further action.

NC#01 remedied pursuant to FLTCA, 2021, s. 154(2)

O. Reg. 246/22, s.12 (1) 3.

A door leading to a non-residential area was found unlocked.

Rational and Summary:

During the initial tour of the home, a door leading to the locker room located at the end of the north hallway was found to be unlocked. The Executive Director was advised and indicated the lock would be repaired. The inspector was informed during the inspection that the lock had been repaired and upon recheck of the door, it was found to be locked.

Sources: Observation of locker room door on North Hallway, Interview with Executive Director.

Date Remedy Implemented: August 11, 2022 [103]