

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
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Ottawa, ON, K1S 3J4
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Original Public Report

Report Issue Date: April 25, 2023	
Inspection Number: 2023-1214-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Caessant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caessant Care Marmora, Marmora	
Lead Inspector Cathi Kerr (641)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 4, 5, 6, 12, 13, 2023
The inspection occurred offsite on the following date(s): April 11, 2023

The following intake(s) were inspected:

- Intake: #00003431 - [CI: 2718-000017-22] Resident to resident alleged physical abuse
- Intake: #00004759 - Complaint related to staffing as it relates to resident care concerns.
- Intake: #00017421 - 2718-000002-23 Resident to resident alleged abuse.
- Intake: #00022625 - 2718-000005-23 Staff to resident alleged neglect.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.