

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
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Ottawa, ON, K1S 3J4
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Original Public Report

Report Issue Date: November 29, 2024

Inspection Number: 2024-1214-0004

Inspection Type:
Complaint

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Marmora, Marmora

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 28 & 29, 2024

The following intake(s) were inspected:

- Intake: #00132555 - Complaint regarding resident care.
- Intake: #00132653 - Complaint regarding resident care.

The following Inspection Protocols were used during this inspection:

Contenance Care
Resident Care and Support Services
Food, Nutrition and Hydration
Medication Management
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.