

# Inspection Report Under the Fixing Long-Term Care Act, 2021

### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Ottawa District**

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

# **Public Report**

Report Issue Date: April 3, 2025

**Inspection Number:** 2025-1214-0001

**Inspection Type:**Critical Incident

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Marmora, Marmora

### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 1 - 3, 2025

The following intake(s) were inspected:

• Intake: #00143005 - CIS# 2718-000006-25 - Alleged emotional abuse of a resident by another resident.

The following Inspection Protocols were used during this inspection:

Prevention of Abuse and Neglect

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.