

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

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Public Report

Report Issue Date: April 30, 2025

Inspection Number: 2025-1226-0004

Inspection Type:

Complaint

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care on Bonnie Place, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 28, 29, 30, 2025.

The following intake(s) were inspected:

- Intake #00145145 was a complaint regarding food temperatures, food production, and dining snack service.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.