



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**
Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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|---|--|--|--|
| Date of inspection/Date de l'inspection November 22, 2010 | Inspection No/ d'inspection 2010_105_2730_22Nov111428 | Type of Inspection/Genre d'inspection L-01747 Critical Incident | |
| Licensee/Titulaire Caressant Care Nursing and Retirement Homes Ltd. 264 Norwich Ave. Woodstock ON N4S 3V9 | | | |
| Long-Term Care Home/Foyer de soins de longue durée Caressant Care on Bonnie Place 15 Bonnie Place St. Thomas ON N5R 5T8 | | | |
| Name of Inspector/Nom de l'inspecteur(s) June Osborn #105 | | | |
| Inspection Summary/Sommaire d'inspection | | | |
| The purpose of this inspection was to conduct a critical incident inspection related to resident care. | | | |
| During the course of the inspection, the inspector spoke with the DOC, the Resident Care Coordinator, the resident, the corporate Environmental Manager and the administrator. | | | |
| During the course of the inspection, the inspector reviewed the plan of care , the CI, the home audit completed re: entrapment , observed the resident and observed the bed and mattress in question. | | | |
| The following Inspection Protocols were used in part or in whole during this inspection: Safe and Secure Home | | | |
| <input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection. | | | |



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|--|---|
| Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné <i>Jaxed to Administrator</i> | Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Jane Osborn</i> |
| Title: <i>Janet</i> | Date: <i>Jan 26/11</i> |

Date of Report: November 22, 2010