

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

London District  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** July 7, 2023

**Inspection Number:** 2023-1144-0006

**Inspection Type:**

District Initiated

**Licensee:** Caressant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caressant Care Woodstock Nursing Home, Woodstock

**Lead Inspector**

Ali Nasser (523)

**Inspector Digital Signature**

**Additional Inspector(s)**

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 6, 2023

The following intake(s) were inspected:

- Intake: #00091585 - District Initiated Inspection re: temperatures in the home as identified in complaint intake #00090929-23

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Air Temperature

**NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: O. Reg. 246/22, s. 24 (3)

The licensee has failed to ensure the temperature required to be measured was documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

#### Rationale and Summary:

A review of the Ambient Air Temperature log for a specific month showed the temperature was not documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

In an interview Administrator #100 said the expectation was for the air temperatures to be measured in the required areas and documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

**Sources:** record reviews and staff interview. [523]