Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: April 19, 2023

Inspection Number: 2023-1534-0005

Inspection Type:
Complaint
Critical Incident System

Licensee: City of Ottawa

Long Term Care Home and City: Carleton Lodge, Nepean

Lead Inspector
Karen Buness (720483)

Inspector Digital Signature
Karen Lynne Buness
Digitally signed by Karen Lynne Buness
Date: 2023.04.20 14:51:30 -04'00'

Additional Inspector(s)
Ashley Martin was present throughout the inspection

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 30, 2023 and April 3, 4, 6, 12, 2023

The following intake(s) were inspected:

- Intake: #00008046 - Fall of resident resulting in a significant change in health status
- Intake: #00013285 - Complaint related to resident care and services.
- Intake: #00014663 - Fall of resident resulting in a significant change in health status.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: FLTCA, 2021, s. 6 (7)

Rationale and Summary:

A resident had an unwitnessed fall. Documentation in the resident's health record revealed the bed alarm was in place but not functioning at the time of the fall.
During an interview with a RPN, the RPN reported after the resident had fallen it was discovered that that the bed alarm was in place but not functioning. A RN also confirmed the bed alarm was not functioning at the time of the fall.
The resident's Care Plan indicates the resident is at a risk for falls and includes individualized prevention strategies towards preventing falls. The resident's Kardex provides clear direction to the staff which includes the use a bed alarm when resident is in bed as a falls prevention strategy.

Impact/Risk
Failure to ensure all prevention strategies were in place put the resident at a higher risks for falls.

Source:
Resident's electronic health record and interviews with registered staff.

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