

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 17, 2025

Inspection Number: 2025-1534-0002

Inspection Type:

Complaint

Critical Incident

Licensee: City of Ottawa

Long Term Care Home and City: Carleton Lodge, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 20, 24, 25, 26, 27, 2025 and March 10, 11, 12, 13, 2025

The following intake(s) were inspected:

- Intake: #00137591 - Fall of a resident resulting in injury.
- Intake: #00139754 - Complaint related to alleged abuse of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.