

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 420  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

<b>Report Issue Date: May 26, 2023</b>	
<b>Inspection Number: 2023-1070-0004</b>	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee: Carlingview Manor Operating Inc.</b>	
<b>Long Term Care Home and City: Carlingview Manor, Ottawa</b>	
<b>Lead Inspector</b> Sarabjit Kaur (740864)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 25- 28, 2023 and May 3, 2023  
The inspection occurred offsite on the following date(s): May 4, 2023

The following intake(s) were inspected:

- Intake: #00015469 Resident to resident alleged sexual abuse.
- Intake: #00019063 - Resident to resident alleged physical abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Plan of Care

### NC # 001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

The licensee has failed to ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

#### Rationale and Summary

The plan of care dated on a specified date for resident #001 indicates that resident #001 has 1:1 in place for monitoring and the resident will not exhibit or be involved in any inappropriate close contact with any other resident.

On a specified date, there was sexually inappropriate behavior between resident #001 and #002. Resident #001 and #002 had a history of sexual behaviors in the past and this was the third incident. Resident #001 and #002 were in close proximity during the time of the incident. Resident #001 had a 1:1 at the time of the incident for inappropriate physical/unpredictable and sexual behaviors. In an interview with the DOC during the time of inspection, they confirmed that the 1:1 failed to fulfill their responsibility.

There was a moderate risk to the resident as resident #001 was allowed to have physical contact with resident #002.

Sources: CIS# 2420-000065-22 , progress notes and Interview with the DOC  
[740864]



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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