



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
en vertu de la *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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**Date(s) of inspection/Date de l'inspection**

August 30, 2010

Licensee Copy/Copie du Titulaire

Public Copy/Copie Public

**Inspection No/ d'inspection**

2010\_161\_2420\_27Aug113407

**Type of Inspection/Genre d'inspection**

Critical Incident  
Log 0-000903

**Licensee/Titulaire**

Revera Long Term Care Inc., 55 Standish Court, 8<sup>th</sup> floor, Mississauga ON L5R 4B2  
Fax number: 289.360.1201

**Long-Term Care Home/Foyer de soins de longue durée**

Carlingview Manor, 2330 Carling Avenue Ottawa Ontario K2B 7H1

**Name of Inspector(s)/Nom de l'inspecteur(s)** Kathleen Smid and Amanda Nixon

Kathleen Smid (ID# 161)  
Amanda Nixon (ID# 148)

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspectors spoke with the Executive Director, Resident Assessment Instrument Coordinator, the Registered Practical Nurse and the identified resident

During the course of the inspection, the inspectors reviewed the Health Care Record of an identified resident and reviewed the home's LTC-P-10 Wandering Resident Protocol

The following Inspection Protocol was used in part or in whole during this inspection:  
Responsive Behaviours Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN



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Inspection Report  
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Term Care Homes  
Act, 2007*

Rapport  
d'inspection prévue  
le *Loi de 2007 les  
foyers de soins de  
longue durée*

## NON- COMPLIANCE / (Non-respectés)

### Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Référencement du directeur

CO – Compliance Order/Ordre de conformité

WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

### WN #1: The Licensee has failed to comply with LTCHA 2007, S.O., 2007, c. 8, s. 6 (7)

The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

#### Findings:

The plan of care for a resident indicates "requires one person supervision when off the unit." On August 1, 2010 the resident left the unit and home unsupervised.

Inspector ID #: 161 and 148

### WN #2: The Licensee has failed to comply with LTCHA 2007, S.O., 2007, c. 8, s. 6

(10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,  
(a) a goal in the plan is met;  
(b) the resident's care needs change or care set out in the plan is no longer necessary; or  
(c) care set out in the plan has not been effective.

#### Findings:

1. A resident was provided a wanderguard bracelet December 2009 related to his/her responsive behaviour of wandering. The home's nursing staff are aware the resident removes wanderguard bracelet. There has not been ongoing reassessment and intervention to address the behaviour.

Inspector ID #: 161 and 148

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Kathleen Smith LTCHI

Amanda Nix RD LTCHI Inspector Dietary

Title:

Date:

Date of Report: (if different from date(s) of inspection).

September 30, 2010