


Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: July 8, 2024	
Inspection Number: 2024-1184-0002	
Inspection Type: Complaint Critical Incident Follow up	
Licensee: Carveth Nursing Home Limited	
Long Term Care Home and City: Carveth Care Centre, Gananoque	
Lead Inspector Wendy Brown (602)	Inspector Digital Signature 
Additional Inspector(s) Cheryl Leach (719340) Heath Heffernan (622)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 3, 4, 5, 8, 2024

The following intake(s) were inspected:

- Intake: #00112266 – Follow-up inspection regarding abuse neglect policy.
- Intake: #00113069/ CIS#2683-000016-24 – regarding alleged resident to resident sexual abuse.
- Intake: #00113287 – Complaint regarding resident care and services.
- Intake: #00114499/ CIS#2683-000019-24 – regarding alleged staff to resident emotional abuse.
- Intake: #00115772/ CIS#2683-000024-24 – regarding an unexpected death.

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## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1184-0001 related to FLTCA, 2021, s. 25 (1) abuse/neglect policy inspected by Wendy Brown (602)

The following Inspection Protocols were used during this inspection:

- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Whistle-blowing Protection and Retaliation
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.