

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 19, 2024

Inspection Number: 2024-1184-0005

Inspection Type:
Complaint

Licensee: Carveth Nursing Home Limited

Long Term Care Home and City: Carveth Care Centre, Gananoque

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 13-15, and 18-19, 2024

The following intake(s) were inspected:

- Intake: #00127677 was a complaint related to pain management and palliative care
- Intake: #00129761 and #00131064 were complaints related to resident care and support services, and food and nutrition.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control
Palliative Care
Pain Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Pain management.

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 57 (2)

Pain management

s. 57 (2) Every licensee of a long-term care home shall ensure that when a resident's pain is not relieved by initial interventions, the resident is assessed using a clinically appropriate assessment instrument specifically designed for this purpose.

The licensee failed to ensure that when a resident's pain was not relieved by initial interventions, the resident was assessed using a clinically appropriate assessment instrument specifically designed for this purpose.

Sources: resident record review; interview with staff; and the home's Treatments-Pain Assessment Management Policy.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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