

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 3, 2022	2022_966755_0004	000545-22	Critical Incident System

**Licensee/Titulaire de permis**

City of Ottawa  
Community and Social Services, Long Term Care Branch 200 Island Lodge Road Ottawa  
ON K1N 5M2

**Long-Term Care Home/Foyer de soins de longue durée**

Centre d'Accueil Champlain  
275 Perrier Street Vanier ON K1L 5C6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MANON NIGHBOR (755)

**Inspection Summary/Résumé de l'inspection**

**Inspection Report under  
the Long-Term Care  
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soins de longue durée**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): February 24, 25, March 1, 2, 2022.**

**The following intake was completed as part of the Critical Incident System (CIS) Inspection:**

**Log #000545-22, (CIS) #M511-000002-22 related to a fall.**

**Lyne Duchesne, Inspection Manager #117, was present in an observer role during this inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Infection Prevention and Control Specialist (IPAC), Resident Assessment Instrument Minimum Data Set Coordinator (RAI-MDS), Facility Manager, Housekeeping Manager, Registered Nurse (RN), Registered Practical Nurse (RPN), Personal Support Workers (PSWs), Housekeeping staff members and residents.**

**The inspector reviewed related healthcare records, made observations of the provision of resident care and services, staff and resident interactions and conducted interviews with staff.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Infection Prevention and Control**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

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soins de longue durée****NON-COMPLIANCE / NON - RESPECT DES EXIGENCES****Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 3rd day of March, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



**Ministry of Long-Term  
Care**

**Inspection Report under  
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Homes Act, 2007**

**Ministère des Soins de longue  
durée**

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soins de longue durée**

**Original report signed by the inspector.**