

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 17, 2025

Inspection Number: 2025-1537-0003

Inspection Type:

Complaint

Critical Incident

Licensee: City of Ottawa

Long Term Care Home and City: Centre d'Accueil Champlain, Vanier

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 15-17, 2025

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00142748/CI#M511-000014-25 related to a respiratory outbreak.

The following complaint intake(s) were inspected:

- Intake: #00143224 related to allegations of neglect concerning skin and wound management.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Infection Prevention and Control

Prevention of Abuse and Neglect

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.